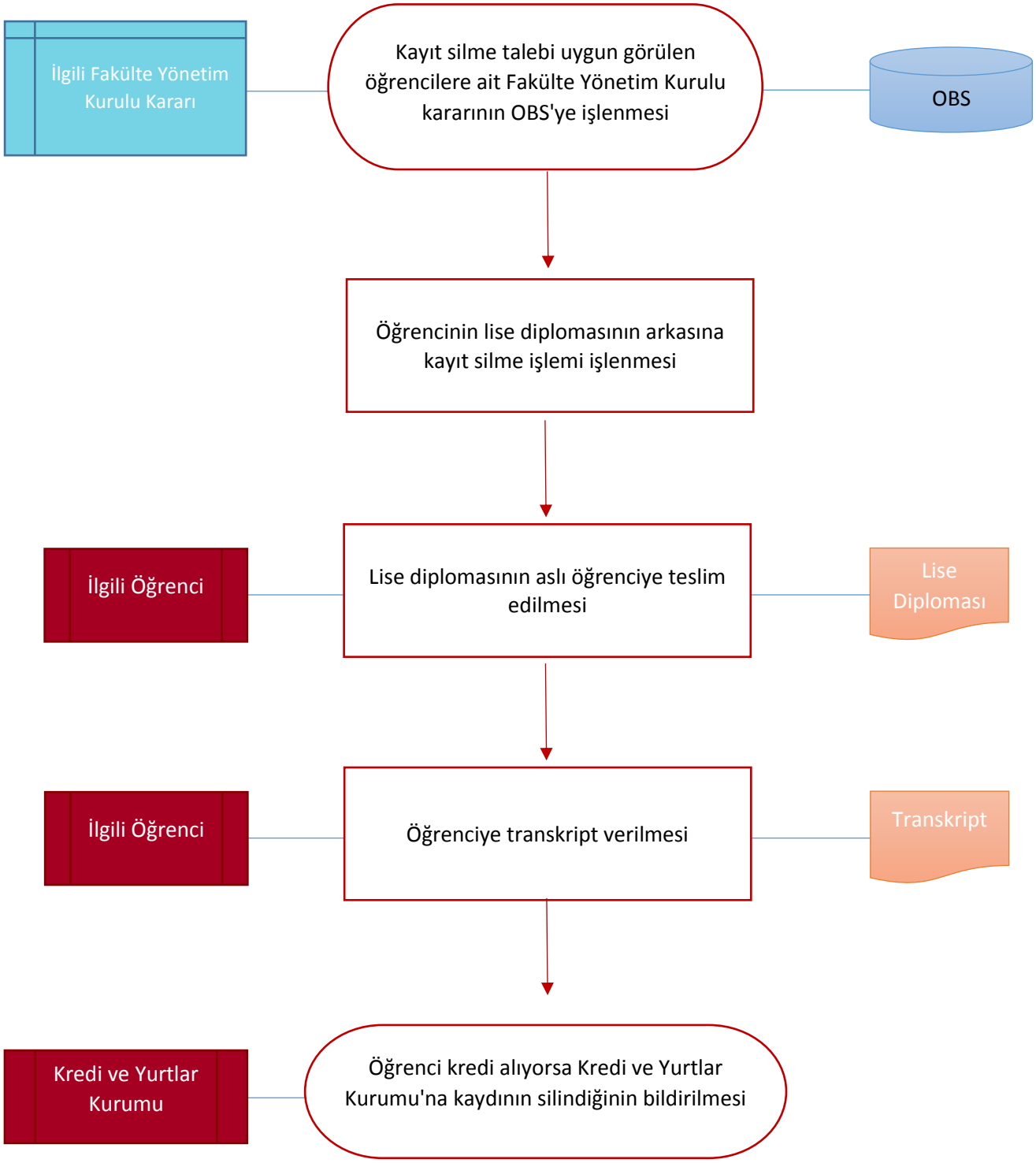KAYIT SİLME SÜRECİ