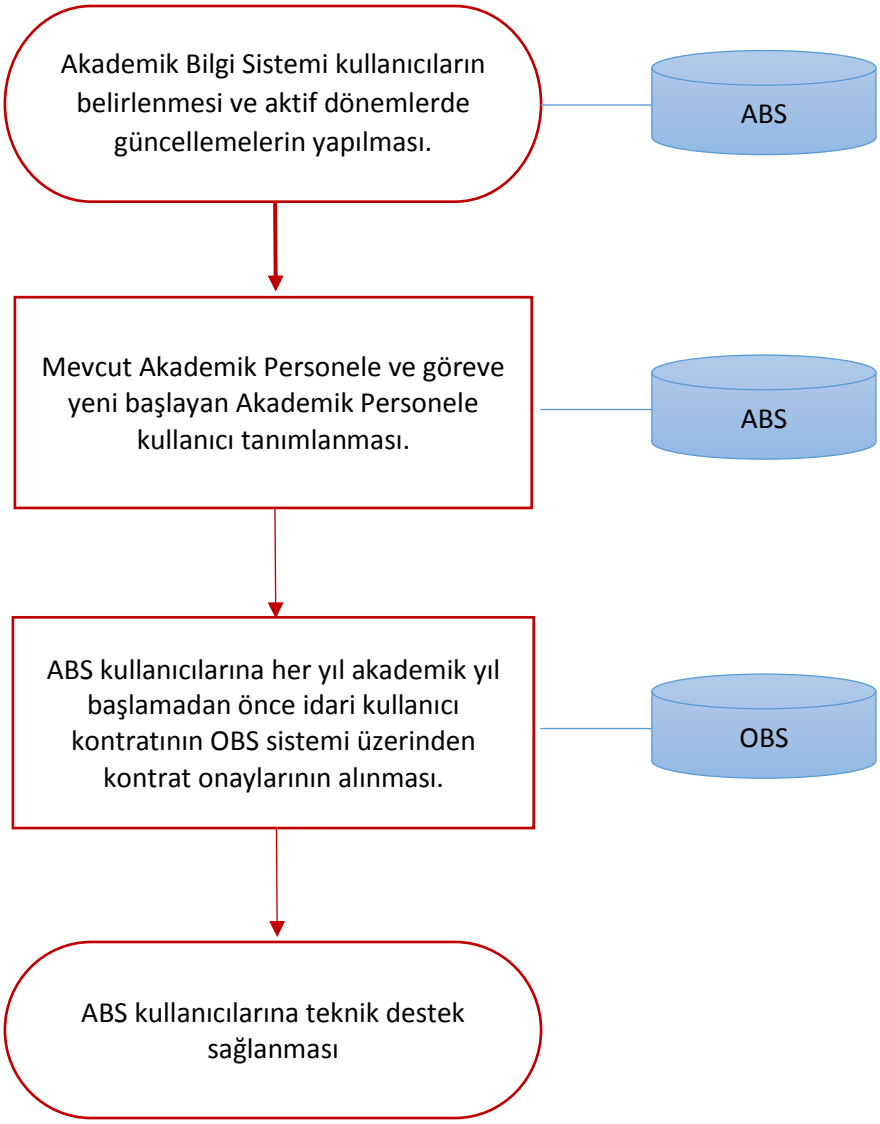AKADEMİK BİLGİ SİSTEMİ (ABS) KULLANICI İŞLEMLERİ SÜRECİ